

# VIRTUAL SEAT SELECTION

## STEP-BY-STEP GUIDE



With Select-A-Seat and Open House being a fully-virtual event, we encourage you to take a few moments to read through the instructions below to familiarize yourself with the process prior to your scheduled appointment time. Should you have any questions, please feel free to reach out to our team!

Ticket Sales: 844-RIP-CITY

### STEP 1: LOG IN

At the start time listed in your email, click the link to log in to your online [Trail Blazers Account Manager](#). Enter the email address and password associated with your Trail Blazers account

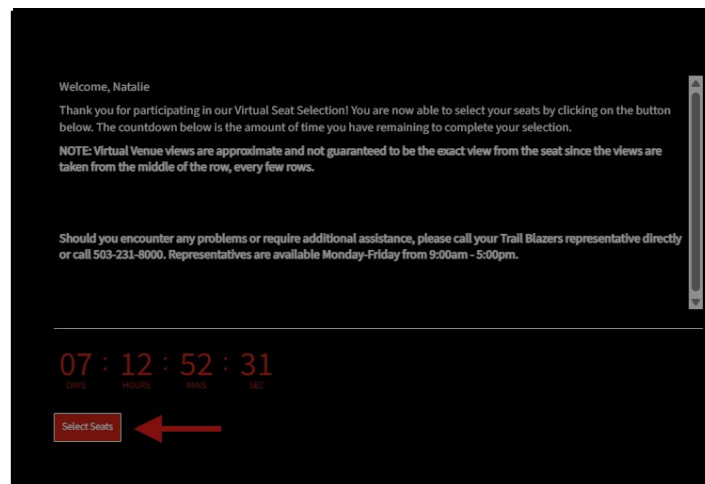
**Please note: If you log into your account prior to your scheduled appointment time, you must log out and sign in again at your assigned time to select your seats.**

### STEP 2: ENTER THE VIRTUAL SEAT SELECTION

Once you log in during your scheduled appointment time, you will see a pop-up screen stating that you can now select seats. It will also have a timer for how long you have left in your appointment time. Click **"SELECT SEATS"** to enter the Virtual Venue.

Note: If logging in prior to your appointment time, this screen will indicate a countdown to the beginning of your appointment and allow you to preview seats.

**Reminder: If you log in to your account prior to your scheduled appointment time, you must log out and sign in again at your assigned time to relocate or select seats.**



## STEP 3: SELECT YOUR PLAN YOU WOULD LIKE TO MANAGE

On this screen you will see the seating location(s) or down payment(s) on your account that are eligible for relocation.

**NOTE:** If you have multiple seat blocks in the same product, you may relocate them all at once into one location. If you have multiple seat blocks of different packages you must relocate each block separately.

The location of your down payment is just a placeholder and is NOT an actual seat location. You must select a NEW seat location and complete checkout to lock in your location for the 25-26 Season.

Select the seat(s) or down payment(s) that you would like to manage

Relevant Clients: If you wish to relocate a partial seat block or change packages, please contact your Service Account Executive directly.

New Buyers: The location of your down payments is just a placeholder and is NOT an actual seat location. You must select a NEW seat location and complete checkout to lock in your location for the 25-26 Season.

Next >

<b>2025-26 Full Season Tickets</b>	Section 302, Row J, Seat 9-10 Renewal 2%	Cost of Seats: \$288.12 X 2 Seat(s) = \$576.24	Paid Amount: \$0.00	Manage Plan
<small>Upgrade until Mon • Apr 14, 2025 • 11:59 PM</small>				
<b>Half Season A 21 Games</b>	Section 302, Row K, Seat 3-4 Half Season New	Cost of Seats: \$288.00 X 2 Seat(s) = \$576.00	Paid Amount: \$0.00	Manage Plan
<small>Upgrade until Mon • Apr 14, 2025 • 11:59 PM</small>				
<b>Half Season B 21 Games</b>	Section 302, Row K, Seat 15-16 Half Season New	Cost of Seats: \$288.00 X 2 Seat(s) = \$576.00	Paid Amount: \$0.00	Manage Plan
<small>Upgrade until Mon • Apr 14, 2025 • 11:59 PM</small>				

Click the “MANAGE PLAN” button next to the ticket package or down payment you would like to select seats for and click “NEXT.”

On the next page, you will need to “Select Plan” you wish to locate into. You'll be able to choose from one of four Quarter Season Membership plans: Big Game, Weekend, Rising Stars, or Rivals. Once the schedule is released in August, you'll receive the list of games included in your selected plan. While each plan will primarily feature games that match its theme, we cannot guarantee that every game will fit those exact criteria. You'll also have the opportunity to explore available seating options for our Full Season and Half Season Memberships.

Choose a plan that you would like to purchase

The available plans that you can choose from are listed below. Remember! Your ticket package comes with the attributed benefits of a Full or Half Season Membership!

New Buyers: The location of your down payment is just a placeholder and is NOT an actual seat location. You must select a different seat location in the map and complete checkout to have an assigned seat for your selected package for the 2025-26 Season.

< Previous Page

Next >

<b>2025-26 Full Season Tickets</b> 43 Events Included	Select Plan
<small>More Info</small>	
<b>Half Season A 21 Games</b>	Select Plan
<small>More Info</small>	
<b>Half Season B 21 Games</b>	Select Plan
<small>More Info</small>	

Qty: 2 Price: 7,364.40

Reset Filters Compare Seats

Select your View

Top Down

NorthEast

Select your Level

All Sections

Level 100

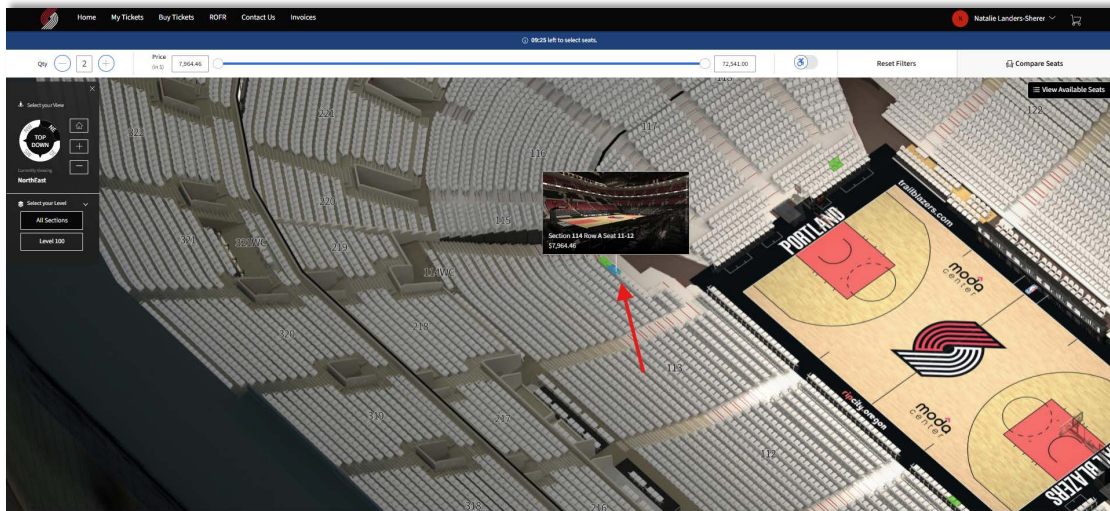
2025-26 Full Season Tickets  
43 Events Included • Moda Center  
Upgrade Rules: Specific Price Points  
Check Event Info | Current Seat Info



## STEP 4: ENTER THE VIRTUAL VENUE AND SELECT YOUR SEATS

On this screen you will see the Interactive Seat Map that displays your Current Seat or placeholder for your down payment, plus all available locations. In the upper left-hand corner, you can adjust the quantity of tickets you're interested in relocating into by clicking the "-" or "+" next to the field. Sections with available seats are highlighted in green.

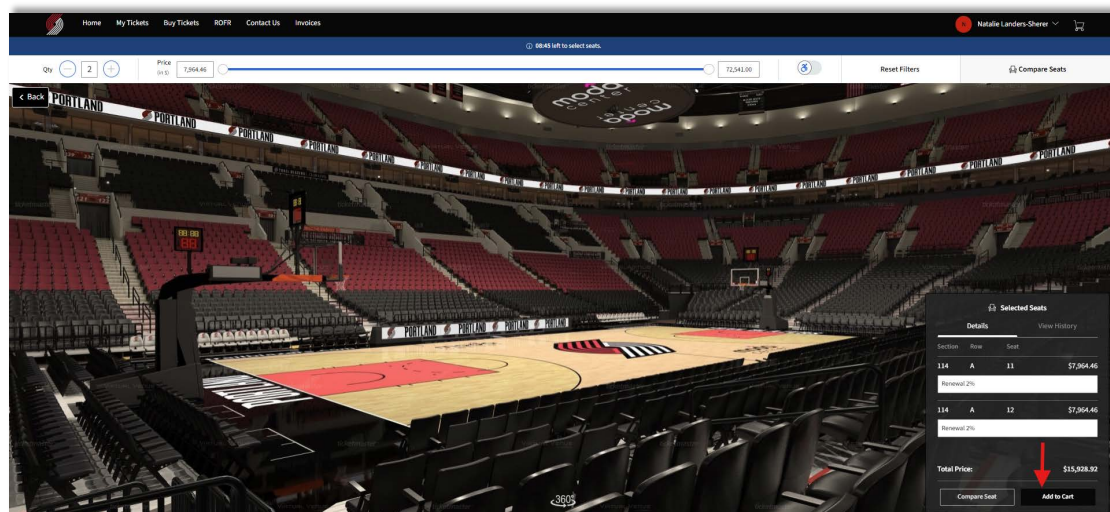
To view seats available in a particular section, simply click on that section and the map will zoom in revealing colored dots which represent available seats. Positioning your mouse over a particular dot will show the exact section, row, seat number and price.

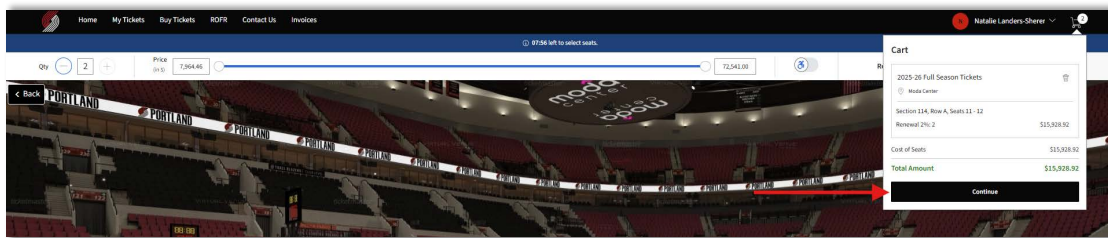


**HINT!** You are also able to view seats in a specific price range, using the Price Sliding tool displayed at the top of the page.

Please note, the countdown at the top of the page that says "XX:XX left to select seats," is a countdown for the next system refresh and your current browser session. You have until the beginning of your appointment time through 11:59 p.m. on Wednesday, May 7th to relocate your seats online; however, when this countdown completes, you'll need to login to Account Manager again or refresh your page.

To view the seats that you are interested in relocating into, click directly on the green dots. Once you click on a new location, a 3D virtual view from that new location will become visible. Please note, Selecting a new location that leaves a single seat is not permitted. If you are happy with the view from the new seats, click "ADD TO CART" in the bottom right-hand corner of your screen. If you would like to keep looking, click "BACK" in the upper left corner of the screen.





Once you select new seats, a summary of your selection will appear in your shopping cart, along with the upgrade/downgrade cost if you've selected a higher or lower priced seating category. You can simply hover over the shopping cart icon to review your summary.


If you are satisfied with the selected seats, click "CONTINUE."

**PLEASE NOTE: SEATS ARE NOT SECURED UNTIL YOU'VE REACHED THE CONFIRMATION PAGE.**


### Shopping Cart

Review the details below and proceed to checkout in order to confirm.

Note: Other individuals may be interested in the same seat location. Complete checkout prior to the expiration time to be assigned the seat location(s) and to ensure you have secured the location of your choosing. Seats are NOT secure until checkout is complete and assignment of seats is based on checkout completion time.

New Seats (2)			Edit
	2025-26 Full Season Tickets Section 114, Row A, Seat 11-12	\$7,314.30 x 2 Seats	\$14,628.60

Seats to Return (2)			Edit
	2025-26 Full Season Tickets Section 101, Row J, Seat 9-10	\$264.60 x 2 Seats	\$22,755.60

#### Summary

Cost of Seats	-\$8,127.00
Cost of New Seats (2)	\$14,628.60
Current Product (2)	\$22,755.60
<b>Cost Difference</b>	<b>-\$8,127.00</b>
Cost of Seats	\$14,628.60
Previously Applied Payments	\$0.00
<b>Total Amount Due</b>	<b>\$14,628.60</b>

Note: Previously Applied Payments and Total Amount Due reflect only the selected location. If you have other seats on account the amounts associated to those seats will not be shown here. Please see the Invoices page for complete payment plan details after checkout. New Buyers! Your down payment will be credited toward the seats you choose for the 2025-26 season.

**Checkout**

## STEP 5: REVIEW YOUR ACCOUNT & CONFIRM SELECTION

On this screen you will find a summary of your seats and the amount due upon checkout (if applicable). Once satisfied, click CHECKOUT to be taken to the confirmation page.

Previously Applied Payments reflects your down payment amount, which will be applied to your selection.

**PLEASE NOTE: Seats are not secure until you have checked out. If other individuals have the same seating location in their Shopping Cart, the seats will be awarded to the first person to complete checkout.**

## STEP 6: CHECKOUT

This page will be a final confirmation of all the changes to your account. Please review it carefully. If you are a renewing client, once you have completed the checkout process, your original seat location will no longer be available.

**NOTE:** The only available delivery option will be Mobile.

**NEW BUYERS:** You'll be required to select a Payment Plan option and add a Method of Payment to complete your selection.

**Complete the checkout steps**

**Renewing Clients:** If you are increasing the value of your tickets, you will be charged the balance to catch up on any past payments, plus the new amount for that payment on your next payment. To make a payment or update your method of payment after checkout, please visit your invoice page after checkout.

**New Buyers:** Please select your preferred payment plan and method of payment.

**Delivery** ✓

2025-26 Full Season Tickets: TB Mobile

Access via Your Browser's Mobile App

**Payments**

**Payment Options**

☒ 12/300 [View Payment Schedule](#)

62 Monthly Payments on the 20th of each month

**Payment Method**

☒ Card

No card added yet

Click Add New Card to add a card to complete your purchase.

[Add New Card](#)

☐ Bank Account

[Add / Edit Payment Method](#)

**Order Summary** \$14,628.60

☐ I accept the [Terms and Conditions](#)

[Pay Today - \\$0.00](#)

**Cart Items**

1 Item Summary \$14,628.60

**2025-26 Full Season Tickets**

Section 114, Row A, Seat 11-12

\$14,628.60

**Total Value** \$14,628.60

## STEP 7: CONFIRMATION PAGE

This page will confirm your relocation and/or purchase. You will also receive an email with additional information about your new seating location.

**You're All Set!**

**You have selected your location successfully!**

Below are the details of your selection. A confirmation and receipt has been sent to your email on file.

[Go back to My Events](#)

**2025-26 SEASON TICKET**

**QUARTER SEASON MEMBERSHIP**

**2025-26**

43 Events Included

Moda Center

**Purchased Tickets**

Section 114, Row A, Seat 11-12 **\$16,254.00**

Renewal

**Date** **Amount Paid**

Fri • Apr 04, 2025 • 03:37 PM \$0.00

Should you encounter any problems or require additional assistance, please reach out to your dedicated service team. Representatives are available Monday-Friday from 9:00AM - 5:00PM

Season Ticket Services: 503-231-8000

Premium365 Service: 844-MODA-365

Ticket Sales: 844-RIP-CITY